

LUBRISERV

Service Engineer

Job Description

Key responsibilities

- Service and support to customers using Lubriserv products and services
- Maximising product/service range potential within customer sites
- Maintenance and servicing of equipment range
- Assist installation of air filtration units
- Supporting Machine tool cleanout services
- Onsite coolant checks at customer premises, reporting and acting on results.
- Chemical additions to systems when necessary.
- Completing and updating coolant check report templates and sending to customers.
- Prepare and manage cutting fluid trials
- Developing relationships with customers through managing and interpreting their requirements.
- Equipment demonstrations e.g. industrial vacuum, coolant recycling units, cleaning equipment, swarf systems
- Providing technical assistance and after-sales support services.
- Keeping calendar up to date with customer visits and outcomes.
- Liaising with other members of the sales team and other technical experts.
- Occasional working away (1-5 nights per Month)
- Driving of a company vehicle. (you will need a full UK standard driving licence)
- Company Laptop, Mobile phone and Company fuel card provided

You may be required from time to time to undertake other reasonable duties to meet the needs of the organisation and / or client.

Job Type: Full-time, Permanent